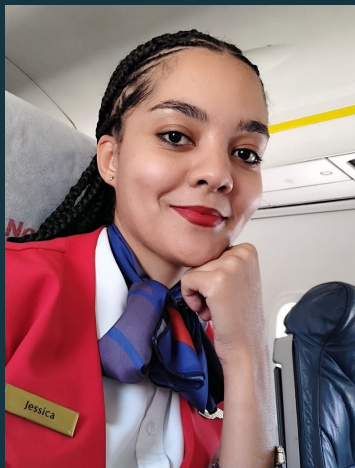




JESSICA NDAHAFa MCLEOD

FLIGHT ATTENDANT

Cabin safety. Thoughtful service. Trusted responsibility.

PROFESSIONAL PROFILE

Flight attendant with experience at FlyNamibia since November 2022 and delegated responsibility as Acting Cabin Crew Manager. Brings a background in hospitality and patient care to passenger safety, comfort and professional service. Seeking international cabin crew opportunities.

EXPERIENCE

Flight Attendant

FlyNamibia | Nov 2022 - Present

- Support passenger safety and comfort through safety compliance and attentive in-flight service.
- Respond to passenger concerns and resolve conflict professionally.
- Entrusted with delegated authority as Acting Cabin Crew Manager at FlyNamibia / Westair.

Front Desk Executive / Chairside Assistant

Dr Suliman's Orthodontist Practice | 2021 - 2022

- Welcomed patients, prepared files and coordinated appointments and enquiries.
- Prepared patients for treatment and assisted the doctor during consultations.

Head Hostess / Guest Relations Officer

Soulstice Day Spa | Oct 2018 - May 2020

- Managed bookings, welcomed guests and coordinated spa treatment experiences.
- Trained new hostesses; handled guest concerns, sales and social media enquiries.
- Recognised for customer relations and poise under pressure in a service testimonial.

Temporary Receptionist

Shadonai Hair & Beauty Shop | Jan - May 2018

- Supported reception, sales, customer enquiries and general administration.

EDUCATION AND DEVELOPMENT

Digital Marketing online short course

University of Cape Town / GetSmarter | Jun 2021

Beauty Therapy qualification

Shadonai Hair & Beauty Academy | 2017

Grade 12

Rocky Crest High School | 2013

BASED IN

Windhoek, Namibia

CONTACT

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@gmail.com

LinkedIn profile

jessica-mcleod.pages.dev

CORE STRENGTHS

Cabin safety and security
Passenger service
Conflict resolution
Team guidance
Guest relations
Sales and administration

LANGUAGES

English
Afrikaans

DIGITAL SKILLS

Digital marketing
Microsoft Word, Excel
and PowerPoint (basic)

RECOGNITION

Entrusted with acting cabin crew
management authority.

Service testimonial from
Soulstice Day Spa.